

Chad Giles, uxc

designer / director / developer



Experience

Profile

Hi, I'm Chad Giles — UX Director, Designer, & Developer based in Atlanta, GA. I create bold brand identities and user driven experiences.

I have special interest in deep knowledge, new design thinking methods, and approaches through collaboration.

Contact

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2018 - Now VP of User Experience

Doctor.com

As the VP of User Experience, I'm the primary leader of the UX department. My main goal is to lead the team in growth and excellence by promoting collaboration, embodying the product values and, assisting in the achievement of product goals.

2017 - 2018 Senior Creative Director

Doctor.com

As Senior Creative Director at Doctor.com, I oversaw a national team of designers and writers responsible for the UX/UI, branding, and creative needs for the entire company.

2011 - 2017 Creative Director

Connect Healthcare

At Connect Healthcare, I oversaw all elements of the companies' creative presence. This included brand standards, products, and customer projects. I lead and mentored the design team to help achieve the goals of the company.

Education

2018 User Experience Certification, UX Management

Nielsen Norman Group / New York / UX Management

2016 User Experience Design

General Assembly / Atlanta

2003 - 2008 Bachelor of Fine Arts

Kennesaw State University / Kennesaw / Graphic Design



Chad Giles, uxc

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Skills

UX & Creative Management

Design Systems

Agile and Lean UX

UX Research

Creative Direction

Brand Identity

Web Development

Prototyping

User Testing

Visual and Interaction Design Information Architecture

Programs

Sketch

Axure

Photoshop

Illustrator

InDesign

AfterEffects

Premiere Pro

Principle

Invision AnimaApp

Microsoft Office Suite

Google Suite

Experience Continued

2008 - 2011 Graphic Designer / Front-end Developer

Connect Healthcare

At Connect Healthcare I was responsible for designing all marketing collateral including the companies brand identity and website. I was also responsible for designing and building out the front-end

of our client's websites.

2005 - 2017 Owner/Designer

freevibe designs

Graphic design, print production, and web development firm. Specializing in brand identity, websites, music, and video production. Clients included: Fuller Hot Rods, Southern Star Tattoo, Inner Mountain Outfitters, The Atlanta Beat, DocAuto, and the ALA.

2005 - 2007 Independent Designer

Miller Zell

I started off my design career at Miller Zell, initially as an intern, and then as a freelance designer. I was responsible for presentations, retail design, signage, and print collateral.

Awards & Recognitions

May 2016 Top 40 Account Based Marketing Superhero

Terminus / Atlanta

2009 - 2019 18 eHealthcare Leadership Awards

Plain-English Healthcare

Sep 2016 Interview with B2B Growth

B2B Growth / Atlanta